

TO **GREAT SOUTHERN**  
 CUSTOMER SERVICE DEPARTMENT  
 218 SOUTH GLENSTONE  
 P.O. BOX 9009  
 SPRINGFIELD, MO 65808  
 (417) 887-4400 1-800-749-7113  
 www.greatsouthernbank.com



CHECKS OUTSTANDING – NOT  
 CHARGED TO ACCOUNT

MONTH \_\_\_\_\_ 20\_\_\_\_

NO.	\$	
<b>TOTAL</b>	<b>\$</b>	

BALANCE SHOWN  
 ON THIS STATEMENT \$ \_\_\_\_\_

ADD+ DEPOSITS NOT CREDITED  
 ON THIS STATEMENT  
 (IF ANY) \_\_\_\_\_

TOTAL \$ \_\_\_\_\_

→ SUBTRACT CHECKS OUTSTANDING \$ \_\_\_\_\_

BALANCE \$ \_\_\_\_\_

← SHOULD AGREE WITH YOUR CHECK BOOK BALANCE AFTER  
 DEDUCTING SERVICE CHARGE (IF ANY) AND ADDING  
 INTEREST EARNED (IF ANY) SHOWN ON THIS STATEMENT.

**PLEASE NOTIFY US OF ANY CHANGE OF ADDRESS.**

**IN CASE OF ERRORS OR QUESTIONS ABOUT THIS STATEMENT, ELECTRONIC TRANSFERS, OR ANY OTHER TRANSACTION:**

Please call or write to the name and address or phone number of Great Southern listed above. If you think your statement or receipt is wrong or if you need more information about a transfer listed on the statement or receipt, we must hear from you no later than sixty (60) days after we have sent the FIRST statement on which the problem or error appeared.

Your written complaint must include:

1. Your name and account number.
2. A description of the error or the transfer you are unsure about, and explain as clearly as you can why you believe it is an error or why you need more information.
3. The dollar amount of the suspected error.

We will investigate your complaint and will correct any error promptly. If we take more than ten (10) business days to do this, we will recredit your account for the amount you think is in error, so that you will have use of the money during the time it takes us to complete our investigation.

If Depositor does not notify Bank of an unauthorized signature or alteration within a reasonable time (not to exceed 14 days) after Bank sends or makes available to Depositor their statement and items: (a) Depositor cannot assert the unauthorized signature or alteration against Bank, even if Bank is unable to show a loss due to Depositor’s failure and, (b) Depositor cannot assert any unauthorized signatures or alterations by the same wrongdoer on items paid by Bank after the reasonable time mentioned above elapses, but before Bank receives Depositor’s notice. Bank loses this protection if Bank fails to exercise ordinary care in paying an item with an unauthorized signature or alteration, unless Depositor does not notify Bank of the problem within 60 days of when Bank sends or makes available to Depositor the statement and items. Depositor must also report any other account problem (i.e., erroneous statement entry, missing signature, unauthorized endorsement, etc.) within this 60-day period or Depositor loses their right to assert the problem against us.

**SERVICES FOR YOU**

- Interest paying checking accounts
- Great Access: check, ATM, and Savings Plus card
- Certificates of deposit
- Cash management accounts
- Money Market Accounts
- Investment plans for corporations
- Individual Retirement Plans
- Keogh & SEPP Retirement Plans
- Tax Deferred Annuities
- Consumer loans
- Real estate loans
- Home improvement loans
- Commercial loans
- Convenient locations
- Evening and weekend hours
- Extensive ATM Network
- 24-hr Phone Bank (800-725-6622)
- Great Access Online (internet banking)
- Safe deposit boxes (check specific office for availability)
- Travelers Checks
- Notary Service